

7-TOP INDUSTRY
COMPLAINTS
“THE HOME
IMPROVEMENT
RUNAROUND”

1. Contractor not returning your calls.
2. Contractor not showing up for appointment.
3. Contractor estimate is vague and unclear (leading cause of disputes).
4. Contractors schedule is really no schedule; starts late, misses days of work, finishes late!
5. Price – unclear as to what the contract includes and doesn't include (leads to extra charges and disputes).
6. Workmanship – “Of all the complaints made to the Better Business Bureau (BBB) one of the highest percentages comes from poor home remodeling workmanship and installation.” [*from Small Business Administration (SBA).*]
7. Longevity & Warranty – The Small Business Administration reports that “96% of all contractors fail.” This results in no future support or warranty.

OUR 7-POINT “NO HOME
IMPROVEMENT
RUNAROUND
GUARANTEE”

1. Our staff schedules an appointment with you on the very first call (if call is after hours, we call you back next day).
2. Systematic Scheduling System assures your appointment will be kept!
3. Our estimate will be detailed and outline your wants and needs.
4. Our price will represent what is included and what is not included based on your direction.
5. Our Schedule System outlines when we will start and when we will complete your project. (We come to you with schedule updates so you won't have to chase us.)
6. Workmanship is backed by our 5-Year, 100% Warranty.
7. Warranty: In business since 1976. Our warranty comes with three annual inspections done by us to assure that your job is holding up 100% or we fix it for free.

Capizzi Home Improvement is
“Where You Won't Get The Home-
Improvement Runaround!”