

John & Susan Martin

MASHPEE, MA, 02649

SEPTEMBER 14, 2012

CAPIZZI HOME IMPROVEMENT
1645 NEWTOWN ROAD
COTUIT, MA. 02635

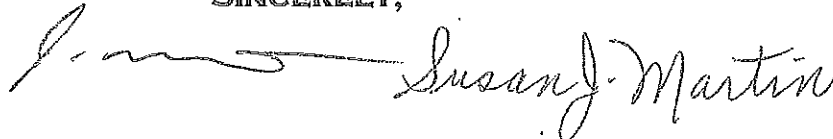
DEAR MR. CAPIZZI

WE ARE WRITING THIS LETTER ABOUT THE RECENT WORK DONE ON OUR HOME BY YOUR COMPANY. FIRST WE MUST START BY SAYING ALL THE PEOPLE THAT WORKED ON OUR HOME WERE MOST PLEASANT, FRIENDLY AND CLEAN. THEY MADE SURE WE UNDERSTOOD WHAT THEY WERE GOING TO DO AND CLEANED UP EVERY DAY AT THE END OF WORK. WE WERE VERY HAPPY TO HAVE ALL OF THE WORKMAN AND ALL OF THE SUB CONTRACTORS HERE.

AARON AND GARY WERE MOST HELPFUL AND PLEASANT EVEN WHEN WE SEEMED TO ASK A MULTITUDE OF QUESTIONS. DENNIS AND HIS CREW DID A GREAT JOB ON OUR NEW ROOF AND TRIM. OUR NEW KITCHEN IS WONDERFUL AND IN OUR OPINION LOOKS LIKE SOMETHING FROM A MAGAZINE.

WE ARE HAPPY WITH THE OVERALL PROJECT.

SINCERELY,

A handwritten signature in cursive script that reads "Susan J. Martin". The signature is written in dark ink and is positioned to the right of a horizontal line that extends from the left margin.

JOHN AND SUSAN MARTIN