

September 20, 2012

Mr. Thomas Capizzi
Capizzi Home Improvement
1645 Newtown Road
Cotuit, MA 02635

Dear Tom:

Once again, Sandra and I want to extend our sincere thanks to you, Bob, Roland, and the whole team for the outstanding work you completed at our home.

We were thoroughly pleased with your workmanship, expertise, attention to detail and the way you continually kept us 'in the loop' as work progressed. Although this necessary renovation of our master bathroom required many different facets of construction, Capizzi made it seamless and we were pleased that you came in ahead of schedule.

Most of all, what was very important to us, was relying on a company that would diagnose the overall situation and provide us with a clear, concise estimate of the work involved and the cost. As you know, we had two other well-respected firms look at our problem, but Capizzi was the only one that took the additional time to investigate and come up with specific answers and recommendations for us to consider.

Tom, we have, and will continue to recommend, Capizzi Home Improvement to everyone!
Again, thanks – you'll be sure to hear from us for any other work that we may need.

A handwritten signature in cursive script that reads "Ed & Sandra Lambert". The signature is written in dark ink and is positioned above the typed name.

Ed & Sandra Lambert